

Visitor Guide

Family and Friends

Vincentian Home - Building 1

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Revised July 17, 2020



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Welcome Back!

Thank you for your support and patience as we have navigated through these past few months together. We are thrilled to begin welcoming families back to Vincentian Home for scheduled in-person visits.

We, along with you, know the importance of our residents' emotional and mental health alongside their physical wellbeing. We're grateful for the opportunity to welcome families and friends back to our campus.

The safety of our residents and staff remains our highest priority. Please carefully review this document. It is essential that all visitors follow these guidelines and procedures. Anyone who is unwilling to abide by these guidelines will not be permitted to continue to participate in visitation.

We are counting on your partnership and cooperation to help us maintain a safe campus for everyone.

Sincerely,



Jennifer Pruett, NHA
Administrator, Vincentian Home

Please note that given the fluid nature of the global pandemic, all policies and procedures are subject to change at any time. Any such change would be communicated directly to you. Thank you again for being a part of our Vincentian family.

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Preparing for Your Visit

During this first step of resuming visitation, all visits must be scheduled in advance through our social services department. Families who come onto campus unannounced will not be permitted to visit with their loved ones. Please only come onto campus during your scheduled visit day/time.

Our staff will contact you to schedule your visit day and time. Please note that upon scheduling your in-person visits we may need to reschedule or cancel your 8x8 video calls. We will make every effort to continue to accommodate families' and residents' virtual and outdoor visitation needs.

We appreciate your cooperation with the following visitation guidelines:

- ◆ **You are not permitted to visit** if you are sick. If you have a visit scheduled and feel unwell, please call us to reschedule your visit. We will be happy to do so.
- ◆ **You are not permitted to visit** if you have traveled to a COVID-19 hot spot within the last 14 days, as defined by the [PA Department of Health](#).
- ◆ All visits are limited to 30 minutes in duration. Visits will be scheduled Monday through Friday, with visit times of 10 a.m., 11 a.m., 1 p.m. and 2 p.m.
- ◆ There is a maximum of two visitors for each visit. Children are allowed, but count as one of the two visitors. There are no exceptions to the duration of visits or number of visitors, and you cannot “split up” your visit with multiple sets of two people visiting the same resident.
- ◆ Masks must be worn properly (below the chin and above the nose) by all residents and visitors for the full duration of the visit. Visitors are asked to bring their own masks. Residents will be provided with a mask.
- ◆ Please do not bring anything to your visit. This includes clothing, food, drink, flowers, fans, gifts or other objects. Pets are also not permitted.
- ◆ Additionally, there will be no visitor access to restrooms at this time. Please plan your visit accordingly.

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When You Arrive

All visits will initially occur at the “Shady Grove” location - the Building 1 Courtyard covered porches. Indoor visitation is not available at this time. In the case of extreme inclement weather, I.E. a thunderstorm, our staff will contact you in advance to reschedule your visit.

Reserved parking for visitors will be available just outside the Building 1 Courtyard. Remember, only two visitors are permitted per visit.

Once you exit your vehicle after parking, please put on your mask and keep it on for the duration of your visit. You will be met at the entrance to the courtyard by a screener. If there is another family being screened by the screener, please wait at least six feet apart to maintain social distancing.

The screener will take your temperature using a non-touch thermometer. Any visitor with a temperature of 99.5 or higher will not be permitted to enter. We will also ask you a series of questions regarding any symptoms you may have to determine visitor eligibility.

Once screened, you will proceed to the covered porch, where your loved one will be waiting.

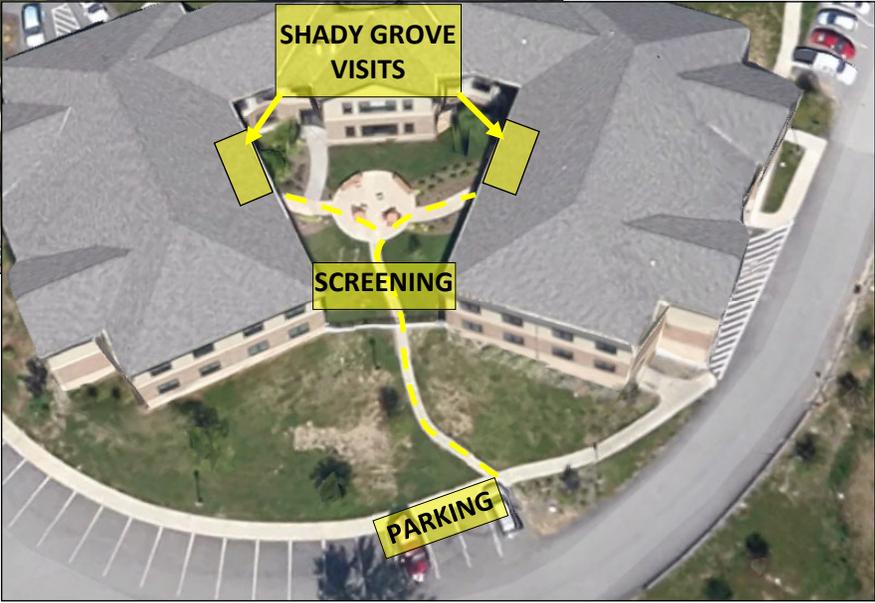
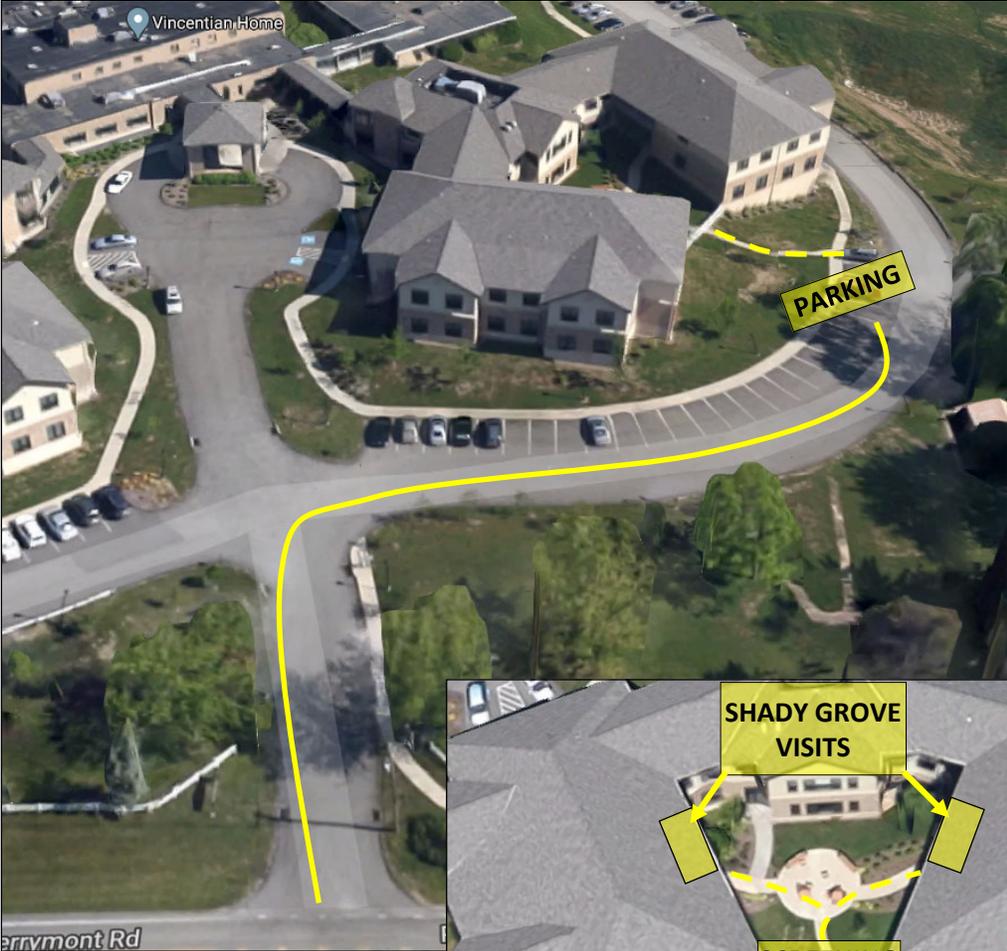
Please see the following page for images illustrating the parking and visitation areas. New signage on campus will also help guide you.

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When You Arrive



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During Your Visit

Visits will take place on the “Shady Grove” - the Building 1 Courtyard porches. Visits will be open-air; there will be no barrier between you and your loved one. However, it is essential that visitors remain at least six feet apart from residents at all times. No physical contact is permitted.

Remember that no food or drink are permitted; you must wear your mask properly at all times during the visit. A Vincentian staff member will observe all visits to assist the resident and ensure all visits are conducted in compliance with Vincentian’s policies and procedures.

Visits are limited to 30 minutes in duration. A staff member will let you know when there are five minutes remaining in your visit.

Signage will remind you to social distance, wear your mask and observe these policies and procedures. Should you have any questions, do not hesitate to reach out to a staff member.

Infection Prevention and Control Information

During visits, residents will wear a mask and a face shield to protect them from potential exposure. Microphones will be available for any residents who have difficulty hearing.

All surfaces and furniture will be cleaned in between visits, which is why all visits are limited to 30 minutes in duration. **Please avoid touching unnecessary surfaces during your visit.**

Staff will use EPA-approved cleaning products to ensure that the visitation area is sanitized and disinfected prior to each visit.

Remember, **“My mask protects you. Your mask protects me.”** Please wear your mask properly, below the chin and above the nose, at all times while on the Vincentian Home campus.

Anyone unwilling to abide by these rules will not be permitted to visit.

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Contact Information

Should you have any questions, do not hesitate to reach out to the following members of Vincentian Home's leadership team:

Megan Syput, BS

Social Worker

Phone: (412) 491-6609

E-mail: msyput@vcs.org

Dotty Henkel, RN

Director of Nursing

Phone: (412) 913-1808

E-mail: dhenkel@vcs.org

Jennifer Pruett, NHA

Administrator

Phone: (412) 297-3151

E-mail: jpruett@vcs.org

Thank you again for visiting and doing your part to keep our residents, staff and families safe during this global pandemic.

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